

## **SPECIAL CONDITIONS OF PCCW HOME EASYWATCH SERVICE (“EasyWatch Service”) FOR CONSUMER CUSTOMERS#**

# These Special Conditions of PCCW Home EasyWatch Service for Consumer Customers only apply to all new contracts for the EasyWatch Service acquired for personal or residential use (that is, not for commercial use) on or after 7 July 2011.

For all contracts of the EasyWatch Service entered into on or before 6 July 2011, the PCCW EasyWatch Special Conditions will continue to apply. Please [click here](#) for the relevant special conditions.

### **1. Device Installation**

All installation, maintenance and repair of the wireless IP camera provided by us for use with the EasyWatch Service will be provided separately by a licensed contractor. We shall not be responsible for connecting such wireless IP camera with any of your devices not provided by us.

### **2. Compatibility and Accessibility**

If the access and use of the EasyWatch Service is:

- a. affected by the compatibility of the 3G mobile phone (including smart phone) that you are using; or
- b. restricted or blocked by any firewall setting of your computer or the telecommunications network of other Internet service provider(s) that you use for access to the EasyWatch Service,

We shall not be liable to you or any other users using the EasyWatch Service for the related loss or damage, or, refund any Charges paid by you for the EasyWatch Service and any related mobile service charges.

### **3. User’s Content**

3.1 Subject to clause 15.2 of the General Conditions of Telecommunications Service (Consumer Customers), we do not exercise any editorial control over the Content that was recorded, uploaded, provided or stored by you or any other users through the EasyWatch Service.

3.2 We are not responsible or liable for:

- a. the recording, viewing, uploading, transmitting, storing and any other use of Content by you or any other users through the EasyWatch Service; or
- b. any loss or damage to the Content that is stored by you or any other users of the EasyWatch Service.

3.3 For any Content recorded through the EasyWatch Service that is unsuitable for viewing by minors, you are responsible for ensuring that minors do not have access to such Content through the EasyWatch Service.